Rogers Fire Department Standard Operating Procedures

Policy Title: Out of City Responses

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Approved By: Tom Jenkins Last Updated: August 2012

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PURPOSE

The purpose of this policy is to establish operating principles for mutual aid and other out-of-city responses.

POLICY

All requests for service that occur outside of the city limits of Rogers shall require the approval of the Citywide Tour Commander (CWTC) prior to dispatching of resources. In the absence of the CWTC, the Fire Chief or a Deputy Chief must approve the dispatching of units. Many areas will have locations and addresses that will not verify in the computer aided dispatch system and thus require a manual recommendation from the CWTC.

If approval is received to dispatch resources, dispatchers shall announce that the response is "out of city, authority Battalion 1" on the secondary dispatches.

If approval is not received, the primary PSAP shall be notified so that they can find an alternate resource to handle the incident.

Example:

""Ladder 1 mutual aid, structure fire, 14700 Highway 62, One-four-seven-zero-zero highway six-two, respond mutual aid with Avoca Fire Department, out of the city response authority Battalion 1, Map Page 3907.

"Medic 1 medical emergency, breathing problems, 20100 Highway 12, Two-zero-one-zero-zero highway one two, first responders also responding on a sixty-two year old female, out of the city response authority Battalion 1, Map Page 1906.